

MEMORANDUM OF UNDERSTANDING

Between

Vice Chancellor, Rajiv Gandhi Prasthgyogiki Vasthvanidyalaya,  
(University of Technology of Madhya Pradesh), BHOPLA

AND

Vice Chancellor

Sanchi University of Buddhist Indic Studies

FOR

Design, Development and Operations of

“Integrated University Management System” (e-governance platform)

For

UNIVERSITIES, AFFILIATED INSTITUTIONS & STUDENTS

In Madhya Pradesh

SVBIS/cont/2020/006  
Date - 05/09/2020

1. **Background:**

RGPV the Technical University in Madhya Pradesh is the leader in University Automation the university since 2002 has been doing the process automation started with the Distributed Counseling for Online Admissions in the technical institutions, in 2008 the University has computerized its Examination Cell and made all the Pre and Post Examination process paperless with centralized Examination Control and Management for conducting Exams of 3.5 lakh students per Semester through its 125+ exam centre, in year 2010 University took another step towards adopting the Cashless system and Launched the University Portal [www.rgpv.ac.in](http://www.rgpv.ac.in) to connect 4.0 lakh students, 350+ institutions and all university teaching department with UITs to deliver single window solution to each stakeholder.

University established the e-Governance cell, under the MoU signed to provide the Online Services to Students and Institutions and established infrastructure to design develop operate and manage the Integrated University Management Solution on Service Model

2. **PREAMBLE:**

This MoU (Memorandum of Understanding) is being signed in between **Rajiv Gandhi Proudyogiki Vishwavidyalaya, (University of Technology of Madhya Pradesh), Bhopal** hereinafter called 'RGPV', and other **Universities**, for design, develop and operations of e-governance platform on BOOT (Built Own Operate and Transfer) basis, for making the University Services Online to the respective institutes and students of Universities and other stakeholders.

3. **MISSION**

- 3.1. With signing of this MoU, universities shall get associated with 'RGPV' for the task of **design, develop and operations of Integrated University Management System, e-governance platform, for the University Services to the respective institutes and students of Universities and other stakeholders.**
- 3.2. This MoU has been conceived to spell out the broad terms of understanding and commercial terms, which shall be agreed upon between the 'RGPV' and other universities, for the implementation of the Objectives of the project
- 3.3. The 'RGPV' and universities hereby agreed to work together for efficient design, develop and operations of e-governance platform. To provide interactive



communication and latest information to the student, institutions and university employees in transparent and efficient mode, using ICT.

4. **PERIOD OF VALIDITY:**

- 4.1. Initially the project duration is for a period of **06** years from the date of signing and further extendable to the next Academics years
- 4.2. The project duration may be extended further based on the outcomes of the project and mutual understanding between RGPV and universities entering into MoU.
- 4.3. The terms of MOU to increase the services based on the requirement of ordinance or the institutions or students or any specific order released by governments to make the system better or to provide more services online to the stakeholders, subsequently the financial obligations shall be determined by RGPV after due consultation process.

5. **SCOPE OF ACTIVITIES FOR RGPV AND other universities**

Scope of activities to be taken by RGPV and universities is given below:

5.1. **SCOPE OF ACTIVITIES for Universities entering into MoU**

- 5.1.1. Official Notification from the universities regarding the availability of the various online services on the portal to its all stakeholders.
- 5.1.2. Signing of MoU with RGPV for implementation of IUMS for University and to provide various online services to the stakeholders of this portal and further to register the institutions and students or any other user to avail the online services through their respective user account created on the portal after the payment of one time registration fees and further annual subscription fees for the portal services.
- 5.1.3. Nominate the officers to provide relevant information to the web portal content management team, on behalf of universities.
- 5.1.4. Setup of centralized information center with nodal information officer as single point information input.
- 5.1.5. Verification of contents provided by universities, before publication on portal.

- 5.1.6. The entire data & inputs for the web site will be provided by the university in the readable soft copy in Microsoft word (.doc), Microsoft Excel (.xls), PDF format and .DBF format only.
- 5.1.7. Collection of all required documents, information, co-operation from University and Institute etc., for smooth execution of the portal.
- 5.1.8. Infrastructure for the Development and Back up of the online Database
- 5.1.8.1. Facility of minimum 10 mbps 1:1 internet connectivity for online data transfer
- 5.1.8.2. Servers for local configurations
- 5.1.8.3. Storage and back up devices connected to LAN
- 5.1.8.4. PCs for software development testing
- 5.1.8.5. Training Room facility
- 5.1.8.6. Telephone connections and place for setting up the Call Based Help Line (initially for 2 person) System Software as required for deployment at local level.
- 5.1.8.7. Finance representative to do the reconciliation of Fees Collection and related task.
- 5.1.8.8. Transport arrangement for picking and dropping the team members of technical team of RGPV.
- 5.1.8.9. All physical and digital security provisions in the premises of university.

## **5.2. SCOPE OF ACTIVITIES BY RGPV**

RGPV will be free to deliver the services and be involved in the following activities related to design, develop and Operations of IUMS e-governance platform.

- 5.2.1. RGPV will take the whole responsibility of the Technical Part of the Portal in terms of Development, Hosting and Maintenance or Upgrades
- 5.2.2. RGPV will depute their competent team suitable for the particular task required during the project.

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5.2.3. Provide the Technical expertise in designing, developing, study and training required during the project

5.2.4. Architectural design and technical support

5.2.5. Resolve the technical problem related to the platform functioning

5.2.6. Up gradation of system as required by requirement of changes in technology and procedures

5.2.7. Hiring of additional manpower, if required.

## 6. DEVELOPMENT OF CENTRALISED E-GOVERNANCE CELL IN UNIVERSITY

6.1. Universities shall develop a Centralized Information Cell within the campus of university for single point of communication and information related to the e-governance platform.

6.2. A competent officer shall be nominated as a nodal officer, who will act as a single point of contact for RGPV and other stakeholders.

## 7. TRAINING & AWARENESS PROGRAMS

7.1. RGPV will arrange for the Trainings programmes to the university staff or any other person nominated to work on the portal from time to time.

7.2. Other staff members like faculties, sections heads and other users may visit the e-governance Information cell and get the trainings and support

7.3. Institutions can provide help in coordination with support team to students and faculties to use the platform

7.4. A help desk support center will be developed to provide help on call or email basis

## 8. FINANCIAL PROPOSAL

To meet the financial requirement of the Design, development, Hosting, help Desk Support, Operations team & other allied services required to run the "Online Service Portal", RGPV and its existing Technical Partner shall charge a nominal One time registration fee to open the individual User account on portal (valid for every Three years) and the Annual portal service charges to avail the transactional services including the services of Payment gateway, Email, SMS and help desk support throughout the year will be charged separately as approved by university and to be paid by users directly to RGPV

Charges for any additional services desired by university, institutions, students or any other party shall be charged separately

9. **GENERAL PROVISIONS OF MOU:**

9.1. **Notice:** Any notice, request, demand, approval, consent or other communication hereunder required shall be in writing and delivered in person or sent by registered mail or by speed post, or by telegram, telex addressed to the party for which it is intended at its address given at the concluding part of this MOU

9.2. **Force Majeure:**

Neither RGPV nor university shall be liable to the other for any delay in or failure of their respective obligations under this MOU caused by occurrences beyond the control of any of the parties (as the case may be) or because of fire, floods, acts of God, acts of the public enemy, wars, insurrections, riots, strikes, lock-outs, sabotage, any law, statute or ordinance, order, action or regulation of the Government or any compliance therewith similar to the above and any other. Either party shall promptly, but not later than thirty- (30) days notify the other party of the commencement and cessation of such contingency and prove that such is beyond control and affects the implementation of this MOU adversely. If such contingency continues beyond six (6) months, both parties agree to discuss and arrive upon at an equitable solution for determination of the MOU, or otherwise decide the course of action to be adopted.

The respective obligations of both parties shall be extended for the period of force majeure provided notices, as required above, is given in time and the contingency established, if so required by the other party.

9.3. **Amendments to MOU**

No amendment to this MOU shall be effective unless it is in writing agreed and signed by duly authorized representatives of both the parties.

9.4. Jurisdiction & Arbitration:

All disputes, if any, arising out of the matter, shall be subject to the jurisdiction of Secretary, Chancellor, Rajbhawan, Madhya Pradesh and the arbitrator appointed jointly by the Secretary, Chancellor, Rajbhawan, Madhya Pradesh and Vice chancellor, RGPV whose decision shall be final and binding on the parties. In case the matter is referred to a court of law, then jurisdiction for all legal disputes will be that of the courts at Bhopal (MP) only.

For and on behalf of  
Rajiv Gandhi Technical University,  
State Technical University of Madhya Pradesh  
Bhopal

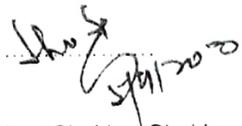
For and on behalf of  
Sanchi University of Buddhist-Indic  
Studies, Barla, Distt Raisen



Name Prof. Sunil Kumar

**VICE-CHANCELLOR,**

~~Rajiv Gandhi Pradyogiki Vishwavidyalaya,  
Designation: Vice Chancellor  
BHO PAL~~



Name: Shri Sheo Shekhar Shukla

Vice Chancellor

Sanchi University of Buddhist-Indic Studies

Designation: Vice Chancellor

WITNESSESS

1. Prabhat  
Prabhat Palis  
DR, RUPV Bhopal

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